

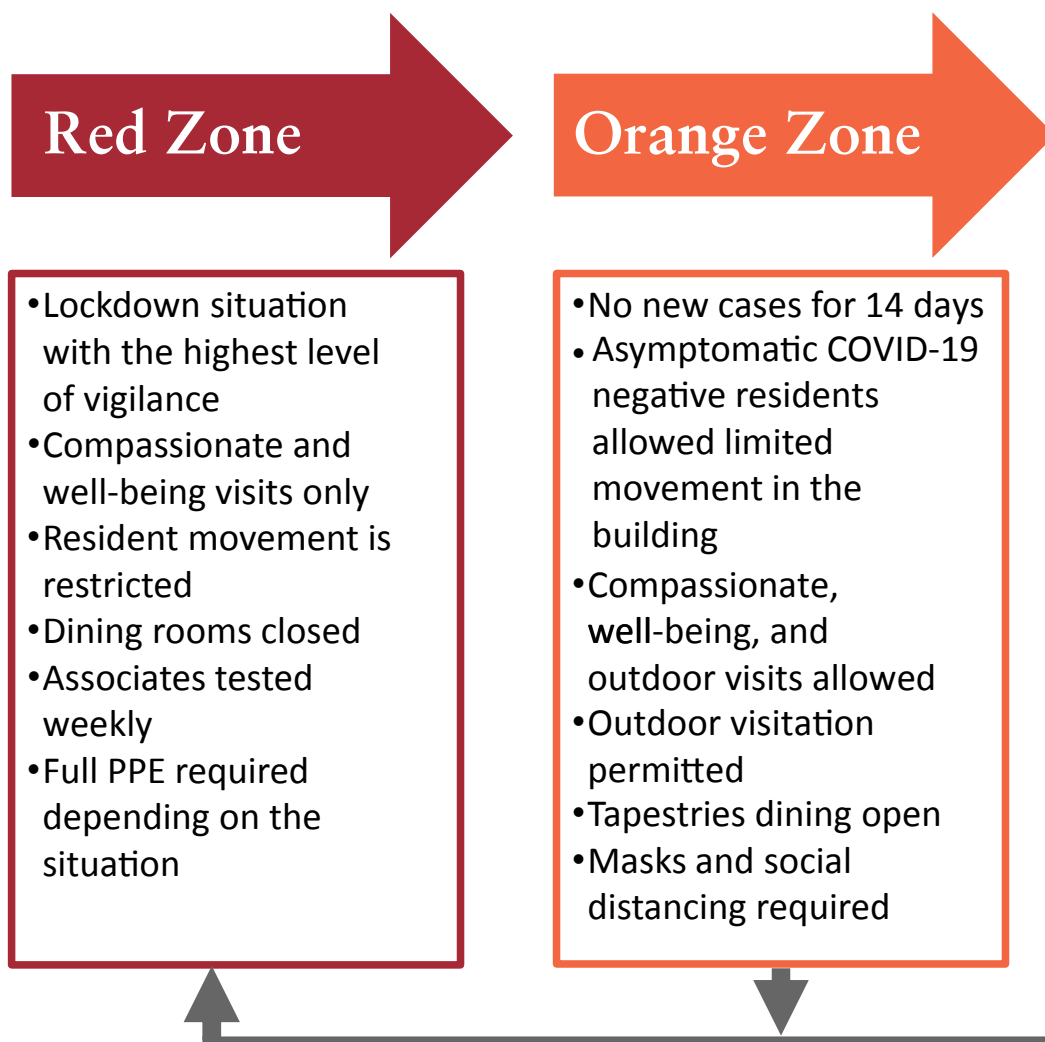
The Road Forward

OUR COVID-19 OPENING PLAN

August 7, 2020
Version 3

The Road Forward is United Methodist Communities' path to reopening our communities in the face of COVID-19. Reopening our communities will take time and patience. We will not “flip the switch,” but rather engage in a slow, methodical process of restarting and reopening our services. Before we lift any restrictions, we will ensure the appropriate policies, procedures, and safety measures are in place. We are also always subject to the directives of the New Jersey Department of Health (NJ DOH), the Centers for Disease Control and Prevention (CDC), and the local county health departments. The Road Forward is a fluid plan and an attempt to address the uncertainties posed by COVID-19.

The first objective of The Road Forward plan is to reduce and stop the spread of COVID-19 in our communities. Depending on conditions, we may need to tighten restrictions and move again to a stricter Zone in the plan.



We must always recognize that the reduction in restrictions exposes everyone – residents, clients, associates, visitors, etc. - to greater risk for exposure to COVID-19.

If at any point we have a resurgence of positive cases, we may be forced back to the RED Zone, with the highest level of restrictions. We must therefore be ever-mindful of our personal behavior and decisions as we face this unprecedented disease. These decisions will determine our success in fighting COVID-19.

This is a living document and represents our best thinking as to how the future will unfold. As we receive updated guidance from the CDC and NJDOH this document will be modified accordingly.

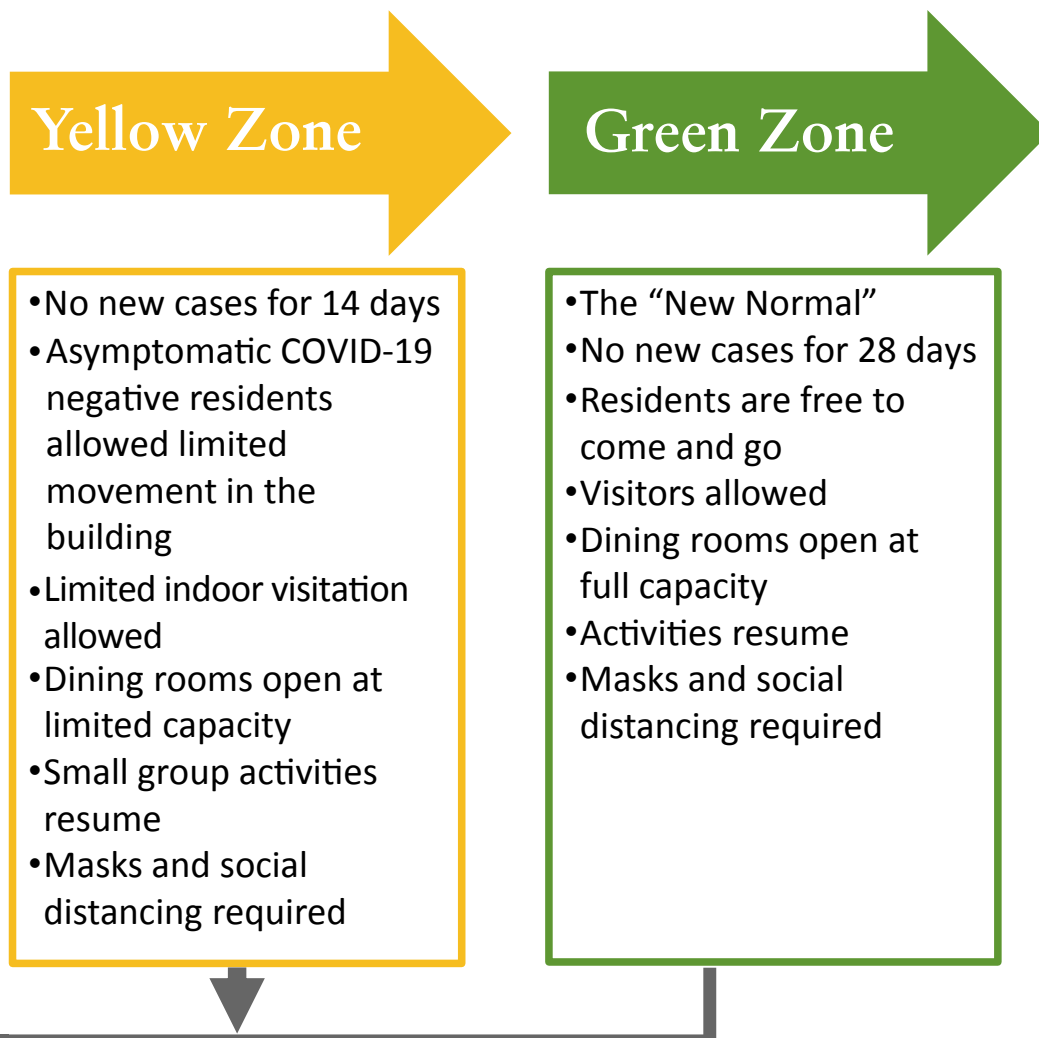


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ASSISTED LIVING





Red Zone

The Red Zone is the most restrictive of the four zones of The Road Forward. Associates and residents receive weekly COVID-19 tests and daily screenings for temperatures and COVID-19 symptoms.

Residents are restricted to their apartments. Visitors cannot enter the buildings (except for compassionate and well-being visits). Meals are served and activities take place in resident apartments.



Issue-Topic	Assisted Living
RESIDENT MOVEMENT & VISITATION →	Residents are restricted to their apartments and only compassionate and well-being visits are allowed.
RESIDENT LIFE →	All group activities and outside trips are cancelled. The salon is closed.
DINING →	Communal dining is closed. Residents' meals are delivered to their apartments.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Orange Zone

Restrictions lessen in the Orange Zone. There have been no new COVID-19 cases (resident or associate) in the last 14 days. Associates receive weekly COVID-19 tests and daily screenings for temperatures and COVID-19 symptoms. Residents receive daily screenings.

Asymptomatic COVID-19 negative residents may leave their apartments wearing masks. Visitors cannot enter the buildings (except for compassionate and well-being visits). Outdoor visitation is permitted. Socially distanced outdoor group activities and worship are permitted. Dining rooms are closed.



Issue-Topic	Assisted Living
RESIDENT MOVEMENT & VISITATION →	Asymptomatic COVID-19 negative residents can leave their apartments with masks. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted.
RESIDENT LIFE →	Socially distanced outdoor group activities and worship are permitted. Residents can go on supervised walks outside of the buildings. The salon has opened with limitations and precautions.
DINING →	Dining rooms are closed. Residents' meals are delivered to their apartments.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Yellow Zone

Yellow has arrived! Movement to this zone requires no new associate or resident COVID-19 cases in the last 14 days.

Residents in all communities have freedom of movement inside and outside the buildings. Visitors may enter the communities with screening and masks. Group activities, worship, and communal dining have resumed.



Issue-Topic	Assisted Living
RESIDENT MOVEMENT & VISITATION →	Asymptomatic COVID-19 residents can move freely inside and outside of the buildings with social distancing and masks. Small group outings permitted. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted.
RESIDENT LIFE →	Group activities permitted in groups of 6 or fewer; social distancing and masks required. Worship resumes. Outside trips with social distancing allowed with restrictions. Volunteers permitted back in the buildings with precautions.
DINING →	Dining rooms are open with social distancing at 50% to 75% occupancy. Hand hygiene stations in place. Bistros are open for take-out.
ENVIRONMENT →	High touch areas are cleaned regularly. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	Lunchrooms and locker rooms are open at 25% capacity to ensure social distancing. In-person meetings of 5 or fewer allowed with social distancing. PPE is worn as required.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Green Zone

Movement to the Green Zone, or the “New Normal” requires no new COVID-19 cases in the last 28 days, no staffing shortages, adequate PPE supplies, adequate cleaning and disinfectant supplies, access to testing, and capacity at referral hospitals. Restrictions are reduced. Residents can move about at their leisure with masks.

Dining rooms are fully open and group activities have resumed.



Issue-Topic	Assisted Living
RESIDENT MOVEMENT & VISITATION →	Residents permitted to move about the buildings with masks. Visitors allowed into the buildings following screenings.
RESIDENT LIFE →	Group activities and outside travel can resume with masks.
DINING →	Full dining resumes without social distancing. All associates wear masks.
ENVIRONMENT →	High touch areas are cleaned daily. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	Lunchrooms and locker rooms are open with occupancy restrictions. No restrictions on travel between UMC communities. PPE is worn as required.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.

INDEPENDENT LIVING





Red Zone

The Red Zone is the most restrictive of the four zones of The Road Forward. Associates and residents receive weekly COVID-19 tests and daily screenings for temperatures and COVID-19 symptoms.

Residents are restricted to their apartments. Visitors cannot enter the buildings (except for compassionate and well-being visits). Meals are served and activities take place in resident apartments.



Issue-Topic	Independent Living
RESIDENT MOVEMENT & VISITATION →	Residents are restricted to their apartments and only compassionate and well-being visits are allowed.
RESIDENT LIFE →	All group activities and outside trips are cancelled. The salon is closed.
DINING →	Dining rooms and bistros are closed. Resident's meals are delivered to their apartments.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community. 14-day quarantine after move-in recommended.



Orange Zone

Restrictions lessen in the Orange Zone. There have been no new COVID-19 cases (resident or associate) in the last 14 days. Associates receive weekly COVID-19 tests and daily screenings for temperatures and COVID-19 symptoms. Residents receive daily screenings.

Asymptomatic COVID-19 negative residents may leave their apartments wearing masks. Visitors cannot enter the buildings (except for compassionate and well-being visits). Outdoor visitation is permitted. Socially distanced outdoor group activities and worship are permitted. Dining rooms are closed.



Issue-Topic	Independent Living
RESIDENT MOVEMENT & VISITATION →	Asymptomatic COVID-19 negative residents can leave their apartments with masks and congregate in groups of 4 or less with social distancing. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted.
RESIDENT LIFE →	Socially distanced outdoor group activities and worship are permitted. Residents can go on supervised walks outside of the buildings. The salon has opened with limitations and precautions.
DINING →	Dining rooms are closed. Outdoor dining is permitted with social distancing. Residents' meals are delivered to their apartments. Bistro is open with pre-order and pick-up.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community. 14-day quarantine after move-in recommended.



Yellow Zone

Yellow has arrived! Movement to this zone requires no new associate or resident COVID-19 cases in the last 14 days.

Residents in all communities have freedom of movement inside and outside the buildings. Visitors may enter the communities with screening and masks. Group activities, worship, and communal dining have resumed.



Issue-Topic	Independent Living
RESIDENT MOVEMENT & VISITATION →	Asymptomatic COVID-19 residents can move freely inside and outside of the buildings with social distancing and masks. Small group outings permitted. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted. Residents with cars can travel at their leisure.
RESIDENT LIFE →	Group activities permitted in groups of 10 or fewer; social distancing and masks required. Worship resumes. Outside trips of 10 or less with social distancing. Residents can get off of the van in remote locations with masks and social distancing. Volunteers are permitted back in the buildings with precautions.
DINING →	Dining rooms are open with social distancing at 50% to 75% occupancy. Hand hygiene stations in place. Bistros are open for take-out.
ENVIRONMENT →	High touch areas are cleaned regularly. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	Lunchrooms and locker rooms are open at 25% capacity to ensure social distancing. In-person meetings of 5 or fewer allowed with social distancing. PPE is worn as required.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community. 14-day quarantine after move-in recommended.



Green Zone

Movement to the Green Zone, or the “New Normal” requires no new COVID-19 cases in the last 28 days, no staffing shortages, adequate PPE supplies, adequate cleaning and disinfectant supplies, access to testing, and capacity at referral hospitals. Restrictions are reduced. Residents can move about at their leisure with masks.

Dining rooms are fully open and group activities have resumed.



Issue-Topic	Independent Living
RESIDENT MOVEMENT & VISITATION →	Residents permitted to move about the buildings with masks. Visitors allowed into the buildings following screenings.
RESIDENT LIFE →	Group activities and outside travel can resume with masks.
DINING →	Full dining resumes without social distancing.
ENVIRONMENT →	High touch areas are cleaned daily. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	Lunchrooms and locker rooms are open with capacity restrictions. Limitation on travel between UMC communities is lifted. PPE is worn as required.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community. 14-day quarantine after move-in recommended.

SKILLED NURSING





Red Zone

The Red Zone is the most restrictive of the four zones of The Road Forward. Associates and residents receive weekly COVID-19 tests and daily screenings for temperatures and COVID-19 symptoms.

Residents are restricted to their rooms. Visitors cannot enter the buildings (except for compassionate and well-being visits). Meals are served and activities take place in resident rooms.



Issue-Topic	Skilled Nursing
RESIDENT MOVEMENT & VISITATION →	Residents are restricted to their rooms. Only compassionate and well-being visits are allowed.
RESIDENT LIFE →	All group activities and outside trips are cancelled. The salon is closed.
DINING →	Dining rooms are closed. Resident's meals are delivered to their rooms.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Orange Zone

Restrictions lessen in the Orange Zone. There have been no new COVID-19 cases (resident or associate) in the last 14 days. Associates receive weekly COVID-19 tests and daily screenings for temperatures and COVID-19 symptoms. Residents receive daily screenings.

Asymptomatic COVID-19 negative residents may leave their apartments wearing masks. Visitors cannot enter the buildings (except for compassionate and well-being visits). Outdoor visitation is permitted. Socially distanced outdoor group activities and worship are permitted. Dining rooms are closed.



Issue-Topic	Skilled Nursing
RESIDENT MOVEMENT & VISITATION →	Asymptomatic COVID-19 negative residents can leave their apartments with masks. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted.
RESIDENT LIFE →	Socially distanced outdoor group activities and worship are permitted. Residents can go on supervised walks outside of the buildings. The salon has opened with limitations and precautions.
DINING →	Dining rooms are closed. Resident's meals are delivered to their rooms.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Yellow Zone

Yellow has arrived! Movement to this zone requires no new associate or resident COVID-19 cases in the last 14 days.

Residents in all communities have freedom of movement inside and outside the buildings. Visitors may enter the communities with screening and masks. Group activities, worship, and communal dining have resumed.



Issue-Topic	Skilled Nursing
RESIDENT MOVEMENT & VISITATION →	Asymptomatic COVID-19 residents can move freely inside and outside of the buildings with social distancing and masks. Small group outings permitted. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted.
RESIDENT LIFE →	Group activities permitted in groups of 6 or fewer; social distancing and masks required. Worship resumes. Outside trips with social distancing allowed with restrictions. Volunteers permitted back in the buildings with precautions.
DINING →	Dining rooms are open with social distancing at 50% to 75% occupancy. Hand hygiene stations in place. Bistros are open for take-out.
ENVIRONMENT →	High touch areas are cleaned regularly. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	Lunchrooms and locker rooms are open at 25% capacity to ensure social distancing. In-person meetings of 5 or fewer allowed with social distancing. PPE is worn as required.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Green Zone

Movement to the Green Zone, or the “New Normal” requires no new COVID-19 cases in the last 28 days, no staffing shortages, adequate PPE supplies, adequate cleaning and disinfectant supplies, access to testing, and capacity at referral hospitals. Restrictions are reduced. Residents can move about at their leisure with masks.

Dining rooms are fully open and group activities have resumed.



Issue-Topic	Skilled Nursing
RESIDENT MOVEMENT & VISITATION →	Residents permitted to move about the buildings with masks. Visitors allowed into the buildings following screenings.
RESIDENT LIFE →	Group activities and outside travel can resume with masks.
DINING →	Full dining resumes without social distancing. All associates wear masks.
ENVIRONMENT →	High touch areas are cleaned daily. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	Lunchrooms and locker rooms are open with occupancy restrictions. No restrictions on travel between UMC communities. PPE is worn as required.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.

TAPESTRIES





Red Zone

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Residents are restricted to their rooms. Visitors cannot enter the buildings (except for compassionate and well-being visits). Meals are served and activities take place in resident rooms.



Issue-Topic	Tapestries
RESIDENT MOVEMENT & VISITATION →	Residents are restricted to their apartments and only compassionate and well-being visits are allowed.
RESIDENT LIFE →	All group activities and outside trips are cancelled. The salon is closed.
DINING →	Limited group dining with social distancing per care plan. The balance of the residents have their meals delivered to their apartments.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Orange Zone

Restrictions lessen in the Orange Zone. There have been no new COVID-19 cases (resident or associate) in the last 14 days. Associates receive weekly COVID-19 tests and daily screenings for temperatures and COVID-19 symptoms. Residents receive daily screenings.

Asymptomatic COVID-19 negative residents may leave their apartments wearing masks. Visitors cannot enter the buildings (except for compassionate and well-being visits). Outdoor visitation is permitted. Socially distanced outdoor group activities and worship are permitted. Dining rooms are closed.



Issue-Topic	Tapestries
RESIDENT MOVEMENT & VISITATION →	Asymptomatic COVID-19 negative residents can leave their apartments with masks. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted.
RESIDENT LIFE →	Socially distanced outdoor group activities and worship are permitted. Residents can go on supervised walks outside of the buildings. The salon has opened with limitations and precautions.
DINING →	Meals served in the dining room to socially distanced seating at tables or to residents' apartments.
ENVIRONMENT →	High touch areas are cleaned frequently. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	All associates are screened daily and tested weekly. PPE worn at all times. Lunchrooms are closed.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.

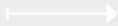
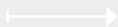
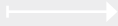
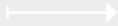
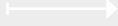
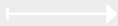


Yellow Zone

Yellow has arrived! Movement to this zone requires no new associate or resident COVID-19 cases in the last 14 days.

Residents in all communities have freedom of movement inside and outside the buildings. Visitors may enter the communities with screening and masks. Group activities, worship, and communal dining have resumed.



Issue-Topic	Tapestries
RESIDENT MOVEMENT & VISITATION 	Asymptomatic COVID-19 residents can move freely inside and outside of the buildings with social distancing and masks. Small group outings permitted. Outdoor visitation for those 5 and over (masks and social distancing required) and use of visitation booths for all ages permitted.
RESIDENT LIFE 	Group activities permitted in groups of 6 or fewer; social distancing and masks required. Worship resumes. Outside trips with social distancing allowed with restrictions. Volunteers permitted back in the buildings with precautions.
DINING 	Dining rooms are open with social distancing. Hand hygiene stations in place. Bistros are open for take-out.
ENVIRONMENT 	High touch areas are cleaned regularly. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES 	Lunchrooms and locker rooms are open at 25% capacity to ensure social distancing. In-person meetings of 5 or fewer allowed with social distancing. PPE is worn as required.
SALES 	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.



Green Zone

Movement to the Green Zone, or the “New Normal” requires no new COVID-19 cases in the last 28 days, no staffing shortages, adequate PPE supplies, adequate cleaning and disinfectant supplies, access to testing, and capacity at referral hospitals. Restrictions are reduced. Residents can move about at their leisure with masks.

Dining rooms are fully open and group activities have resumed.



Issue-Topic	Tapestries
RESIDENT MOVEMENT & VISITATION →	Residents permitted to move about the buildings with masks when possible. Visitors allowed into the buildings following screenings.
RESIDENT LIFE →	Group activities and outside travel resume with masks when possible.
DINING →	Full dining resumes without social distancing.
ENVIRONMENT →	High touch areas are cleaned daily. Utilization of sanitizing products which kills 99.9% of bacteria. UV sanitizing light and backpack sprayers in use.
ASSOCIATES →	Lunchrooms and locker rooms are open with occupancy restrictions. No restrictions on travel between UMC communities. PPE is worn as required.
SALES →	Move-ins are allowed; but tours and visits are only via virtual means. New residents must have a negative COVID-19 test within 5 days prior to moving to the community then quarantine after move-in for 14 days. One family member can accompany resident into their apartment on move-in day. They must have a test the same day as the resident and bring proof of a negative result. Resident and family member must wear masks at all times.

HOMWORKS





Red Zone

Lockdown in the greater community with only essential businesses open. Masks are required in public.



Issue-Topic	HomeWorks
MOVEMENT & VISITATION →	Clients are discouraged from having visitors inside their homes.
CLIENT TESTING AND QUARANTINE →	14-day quarantine if applicable.
ENVIRONMENT →	Cleaning of the client's home as needed or required.
ASSOCIATES →	Temperature and symptom screening before start of shift. PPE required when working with a client.



Orange Zone

Some businesses in the greater community allowed to open. Small group gatherings are allowed. Masks and social distancing required in public.



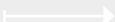
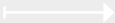
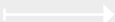
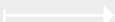
Issue-Topic		HomeWorks
MOVEMENT & VISITATION	→	Clients are discouraged from having visitors inside their homes.
CLIENT TESTING AND QUARANTINE	→	14-day quarantine if applicable.
ENVIRONMENT	→	Cleaning of the client's home as needed or required.
ASSOCIATES	→	Temperature and symptom screening before start of shift. PPE required when working with a client.



Yellow Zone

All businesses open with some restrictions. Larger gatherings are allowed. Masks and social distancing required.



Issue-Topic	HomeWorks
MOVEMENT & VISITATION 	Asymptomatic clients allowed visitation with close family. Screening and masks required. Safe socialization education provided to the family and client.
CLIENT TESTING AND QUARANTINE 	No quarantine needed.
ENVIRONMENT 	Cleaning of the client's home as needed or required.
ASSOCIATES 	Self-monitor for fever and symptoms. PPE required when working with a client.



Green Zone

All businesses are open with no restrictions. Gatherings of any size are allowed. Masks are required in public.



Issue-Topic	HomeWorks
MOVEMENT & VISITATION →	Asymptomatic clients allowed visitors. Screening and masks required.
CLIENT TESTING AND QUARANTINE →	No quarantine needed.
ENVIRONMENT →	Cleaning of the client's home as needed or required.
ASSOCIATES →	Masks required when working with a client.

SENIOR HOUSING

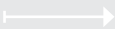
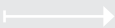
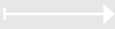
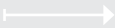
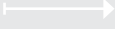
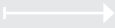




Red Zone

Our senior housing community residents are asked to quarantine in their apartments. In all communities an accelerated cleaning schedule is in place and all associates wear PPE.



Issue-Topic	Senior Housing
RESIDENT MOVEMENT & VISITATION 	Residents are strongly encouraged to “stay at home”. Compassionate care and well-being visits only. Screening and masks required.
RESIDENT LIFE 	Group activities and outside trips not allowed.
DINING 	No parties or communal dining allowed.
ENVIRONMENT 	High touch areas are cleaned regularly.
ASSOCIATES 	All associates are screened daily. PPE is worn when in the community spaces of the building.
SALES 	Move-ins allowed; 14-day quarantine or negative COVID-19 test strongly recommended.



Orange Zone

Residents are allowed outside but community rooms are closed. An accelerated cleaning schedule is still in place. All associates wear PPE.



Issue-Topic	Senior Housing
RESIDENT MOVEMENT & VISITATION →	Asymptomatic residents allowed on the grounds. Community rooms are closed. Medically necessary or well-being visits only.
RESIDENT LIFE →	No group or sponsored activities. Outside visits allowed with social distancing. Safe socialization education provided to residents.
DINING →	No parties or communal dining allowed.
ENVIRONMENT →	High touch areas are cleaned regularly.
ASSOCIATES →	All associates are screened daily. PPE is worn when in the community spaces of the building.
SALES →	Move-ins allowed; 14-day quarantine or negative COVID-19 test strongly recommended.



Yellow Zone

Yellow has arrived! Residents have freedom of movement inside and outside the building. Visitors are allowed to come in, with screening. Community rooms are open with limitations.



Issue-Topic	Senior Housing
RESIDENT MOVEMENT & VISITATION →	Asymptomatic residents allowed movement in the building with social distancing and masks. Community rooms limited use for small groups and limited times of day. Visitors allowed with screening at the discretion of the Administrator.
RESIDENT LIFE →	Groups of under 10 with social distancing and masks, inside and outside of building. Safe socialization education provided to the residents.
DINING →	Parties and communal meals allowed in the Community Room for groups of less than 10 with social distancing.
ENVIRONMENT →	High touch areas cleaned 3 times/day.
ASSOCIATES →	In person meetings of 5 or less allowed with social distancing. Masks required when in proximity to others.
SALES →	Move-ins allowed; 14-day quarantine or negative COVID-19 test strongly recommended.



Green Zone

The Green Zone, or the “New Normal” allows for relaxed restrictions. Residents can move about at their leisure with masks. Activities and visitation have resumed.



Issue-Topic	Senior Housing
RESIDENT MOVEMENT & VISITATION →	Residents are free to move about the entire community with no restrictions. Masks required. Visitors over 12 allowed into the building with screening.
RESIDENT LIFE →	Group activities have resumed with restrictions based on room size. Masks required.
DINING →	Parties and communal meals allowed in the Community Room
ENVIRONMENT →	High touch areas are cleaned 3 times/day.
ASSOCIATES →	Limitation on travel between UMC communities is lifted. Masks required when in proximity to others.
SALES →	No restrictions on move-ins.

