



April 13, 2020

Dear Residents and Associates,

During this post-Easter season of hope, joy, abundance, and peace, I'd like to share some thoughts with you. First, a little bit about myself: I volunteer as chair of United Methodist Communities (UMC) Corporate Board of Directors and have a professional full-time job. I am the daughter of an older adult — my mother resides at UMC at Collingswood.

I thank you for the many ways you've responded in the wake of COVID-19. I consider our associates the heroes on the frontline, who deserve kudos for their sense of duty, bravery, commitment, and determination to get through the tough challenges. Your care to residents in all our communities, while balancing the demands of your own families, is reassuring to me and to others.

To residents, I admire and applaud your sacrifice, cooperation and understanding. Certainly, it's not easy to curb your movements, restrict valued in-person social connections, and dine alone. While this pandemic is like no other crisis I've faced in my lifetime, your generation has triumphed over many: The Great Depression, polio, smallpox, and World War II.

In the face of adversity over the past few weeks, everyone has demonstrated their character. Together, UMC is better, stronger, and more resilient than we are individually. Truly, we're interdependent and we value our human connections — nothing is more important.

My association with UMC began many years ago, and over time, I've developed trust and confidence. Many people stand united behind you including UMC's capable leadership, two boards of directors, donors, and the UMC Foundation. Easter, a season of hope and expectation, holds an especially relevant and powerful message this year — victory stands on the other side where we shall meet and feel proud.

With gratitude,

A handwritten signature in cursive script that reads "Nona Ostrove". The signature is written in a dark ink and is positioned below the "With gratitude," text.

Nona Ostrove
Chair
United Methodist Communities Board of Directors